

GUEST PROTOCOLS IN CAMP

Dear Guest,

In order to look after you, our Guests, and Staff I request you to please abide by the Protocols below.

- 1 Please keep your mask with you at all times.
- 2 Where Public Areas are open (Outside) you are welcome to NOT have to wear a mask BUT we do request you maintain social distance of 2m between Guests.
- 3 As some of our Public Areas, such as at Little Garonga and MCH, are enclosed we do require you to wear a mask unless you are eating or drinking; in which case you will always be 2m away from other Guests.
- 4 We will no longer require daily temperature takings, however we do request that you report to management if you are feeling unwell or feel you have COVID Symptoms.
- 5 Please sanitise or wash your hands regularly. The Camp Host will be present to sanitise Guests hands before every meal.
- 6 Please ensure you cough or sneeze away from other people and into your elbow.
- 7 Please co-operate with Management if you have COVID Symptoms and are isolated in your room.
- 8 Please ensure you have your face mask washed every 24hrs, and ensure you have a clean face mask for each day.
- 9 Only send in your essential items for Laundry.
- 10 You are not required to wear a mask at the swimming Pool as long as you are 2m away from other Guests, when you are eating or drinking, or on Safari. You may of course choose to wear a mask whenever you feel.
- 11 We will be offering Buffets at Safari Camp and MCH as both camps have open areas for these, however we do request you wear your mask whilst serving yourself from the buffet and also have ensured your hands are sanitized. If any Guest wishes to only have plated meals please inform management.
- 12 To summarise we wish to make your stay as free as possible within the laws/confines of the Country, but at the same time keep a very careful eye on Health and COVID protocols.

Please do NOT:

- 1 Make body contact with other guests or staff.
- 2 Break the general commonsensical rules above.

If you have any questions or concerns please do not hesitate to inform management or myself.

Best Regards
Bernie
+27718962312
safari@garonga.com