



COVID-19 Cancellation Policy

If there is an official travel ban or advisory outbound from a country where a client is based or inbound into South Africa, the following exception to our standard T&Cs will apply:

1. 90% of the 25% deposit will be refunded.
2. 10% remains for the Lodge to cover costs.
3. 100% of the Balance will be refunded.

All exceptions can be discussed case-by-case. We advise any travellers heading to South Africa or currently booking a future trip to the country to take proper care and secure traveller's insurance that will cover them for any changes to their trip unrelated to an official COVID-19 travel advisory.

We are aware that travellers may be concerned about planning their holiday right now due to coronavirus. We are monitoring the situation here on the ground closely and are committed to help ease any concerns about travel in South Africa. We will update our policies if and as needed.