

# Direct Rack Rates 2023/24

## Dynamic/Static Rates

Tariffs: Including 15% VAT & Subject to change without prior notice



## 1 April 2023 – 31 March 2024

### Hambleton Suite

Max 2 adults & 2 children

R 11 270.00 Per Person Per Night  
R 16 900.00 Solo Traveller Per Night  
R 4 460.00 Per Child Per Night (11 – 17 Years)

### Chiltern & Buckingham Suite

Max 2 adults per suite

R 9 590.00 Per Person Per Night  
R 14 380.00 Solo Traveller Per Night

### Exclusive Camp Takeover Package

May not be taken in addition to the Extended Stay Package

R 54 620.00 Per Night  
6 Adults Maximum (2 x Children in addition will be charged as per normal child rates)

### Hambleton & Buckingham Package

R 35 700.00 Per Night  
4 Adults Maximum (2 x Children in addition will be charged as per normal child rates)

RATES INCLUDE

- All Meals, teas & coffees
- Game drives, bush walks
- Sleep-out experience, Bush Bath, Star Bath and Yoga Sala
- All Drinks (including house wines)
- WIFI

RATES EXCLUDE

- Curios
- Telephone calls
- Massage treatments
- Levies
- Special Wines, Champagne, and Luxury Brands
- Micro-lite Flights

Little Garonga will be closed from 1 June 2023 – 28 June 2023 due to maintenance.

Conservation Levy:  
Park Entry Fee: R 395.00 pp 1st day  
Anti-Poaching: R 395.00 pp p/day 2nd day onwards  
Levies are subject to change without prior notice

Minimum 2 Night stay throughout the year  
Children 6 – 10 years stay complimentary  
Private Safari Vehicle: R 5 500.00 per day  
(2 x safaris @ 3.5 hours each)

RESERVATIONS +27 (0) 87 057 4504 (Office Hours)

Emergency & after hours +27 (0) 82 440 3522

reservations@garonga.com  www.garonga.com

# Packages

## Weddings

R 17 080.00 Nett

- Ministers fee (includes all legal documents, licenses, and communications with the bridal couple before and after the ceremony)
- Unbridged marriage certificate and/or Apostille
- Single tier wedding cake
- Ironing of wedding outfits
- A rustic bouquet of wild flowers
- A bottle of champagne
- A 45 minute's massage each for the bride & groom
- A private dinner on the wedding night
- Decorated setting for your wedding ceremony
- A decorated open air safari vehicle for the transfers to and from the wedding ceremony
- Return road transfers for the bride & groom from local airports (Hoedspruit)

Photographer/Flowers/Choir/Dancers

- On Request

Terms & Conditions for Weddings

- The wedding package is valid year round and is based on a minimum three night stay
- Subject to availability and rate change
- Rate is nett and non-commissionable

## Honeymoon

- One 45 minute massage each
- A complimentary bottle of champagne (375ml) on arrival
- Complimentary return transfers (if required) to Hoedspruit
- Upgrade to Hambleton Suite if available during their stay
- If staying only 2 nights, then all of the above is included except the complimentary return transfers to Hoedspruit.

## Extended Stays

### Stay 9 nights and only pay for 7 nights

- Complimentary return transfers (if required) to Hoedspruit
- Two nights complimentary accommodation
- Commission can only be deducted from the full paying nights

### Stay 5 nights and only pay for 4 nights

- 50% off road return transfers (if required) to Hoedspruit
- One night complimentary accommodation
- Commission can only be deducted from the full paying nights

## Road Transfers

- From Hoedspruit to Garonga: R 1 100.00 per person one way
- From Hoedspruit to Garonga: R 1 960.00 per person return
  - 75 minutes each way
- From KMIA/Nelspruit to Garonga: Rates on Request
- These rates are subject to change without prior notice
- Transfers are complimentary for children between 6 and 16 Years old

## Air Charters

All below rates are upon Request

- From Hoedspruit to Garonga
- From KMIA/Nelspruit to Garonga
- From Garonga to Sabi Sands
- From Garonga to Timbavati/Klaserie
- From Johannesburg to Garonga

Rates could differ due to fuel levies and taxes that may be added after date of rates released. Rates are subject to change without prior notice, as these services are booked through 3rd party suppliers.

Landing fee: R250.00 per plane.



## Massage

Treatment Costs

Massage Treatments can be booked on arrival at the camp. Rates on Request

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## Rate Policies

- **Dynamic Rate Pricing**
  - Please note rates are based off BAR which fluctuates according to market demand and occupancy during the contracting period. This above table is an indication of your available Nett rates for our room categories.
- In the case that the Tour operator uses standalone rates, the parties expressly agree that the fixed or Best Available Wholesale Rate will be marked up accordingly within the channel to ensure that rates are never published below the hotels Best Available Rate (BAR) to the end consumer.
- If the onward distribution fails to mark up the BAR rate accordingly, the Tour Operator agrees to remedy the situation with their partner and stand surety for any penalty, should the Best Rate guarantee be in place. Should the Tour Operator fail to remedy the situation, Garonga Safari Co. reserves the right to withdraw the rates.

## Deposit

- 20% of the Accommodation Value.
- To be paid within 10 days of confirming the booking if the arrival date is within 9 months of travel.

## Full Payment or Balance of full payment (including additional services)

- To be paid 46 days prior to Arrival date.
- Booking will be released if not paid timeously with no refund for deposit.

## Cancellation Policy

- 60 Days - 46 Days before Arrival: No Deposit refund and 50% of Accommodation Balance
- 45 Days - Day of Arrival: 100% Cancellation fees (Accommodation costs)
- Any additional services paid will be dependent on the T&C's of the service operator regarding refunds.

## Provisional Bookings

- Will be held for 14 days
- An additional 14 days can be added in exceptional circumstances

## Additional Information

- Payments over and above accommodation (levies, packages) will be refunded in full whatever the situation. However, payments for air charters, road transfers, and other similar suppliers will be charged a cancellation fee applicable to that company's T & C's.
- Levies to be pre-paid with accommodation payment. Levies are non-commissionable.
- Credit card payments (MC and Visa only) attract a 4% surcharge.
- All bank charges are to be covered by the guest, agent or operator. If a refund is paid by Garonga then the bank charges for the refund will be deducted from the refund payment.
- Incorrect quotes or charges to the guest will be covered by the booking agent or operator.
- Guests must have full travel insurance that covers all eventualities. Garonga will not be responsible for covering any losses of monies as a result of cancellation.
- Garonga has the right to cancel a booking with no refund should incorrect or inadequate information be given regarding the health and well-being of the guest or guests. The guest or guests must be in good health.
- Should guests who are self-driving or being driven by transfer companies fail to reach the public road entrance to Garonga by 1700hrs for whatever reason, access will not be permitted until 0700hrs the following day. No refund will be given in this circumstance.
- Guest's arrival times must be given to Garonga reservations during the booking process. If this is unknown it is the responsibility of the booking agent or operator to inform the guests to phone Garonga 24hrs before their arrival day of their ETA.
- The only person authorized to amend or cancel any of the above is Bernardo Smith the director of Garonga Safari Camp (pty) Ltd.



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